Case No. 08 CV 1794 3007051-ELS

UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF ILLINOIS EASTERN DIVISION

PRACTICE MANAGEMENT SUPPORT)	
SERVICES, INC., an Illinois corporation,)	
individually and as the representative of a)	
class of similarly-situated persons,)	
)	Case No. 08 CV 1794
Plaintiff,)	
v.)	Judge James F. Holdermar
)	
CODING STRATEGIES, INC.)	
)	
Defendant.)	

<u>DEFENDANT'S MOTION FOR BIFURCATION OF DISCOVERY</u> PURSUANT TO FEDERAL RULES OF CIVIL PROCEDURE 1 AND 26

NOW COMES Defendant, CODING STRATEGIES, INC., by and through its attorney, Eric L. Samore of SmithAmundsen LLC, and moves this Honorable Court to enter an order bifurcating discovery in this case. In support of this motion, Defendant states as follows:

I. STATEMENT OF THE CASE.

Plaintiff has filed a Class Action Complaint on its own behalf and on behalf of an unknown class of persons over the purported sending of unsolicited faxes by Defendant in violation of the Telephone Consumer Protection Act ("TCPA"). (Pl.'s Class Action Compl. attached hereto as **Exhibit 1**.) Specifically, Plaintiff avers that on or about several dates in 2006, Defendant transmitted by facsimile three unsolicited advertisements to plaintiff's facsimile machine. (¶¶ 11-12.) Plaintiff attaches the three alleged 2006 facsimiles to the Complaint.

Defendant Coding Strategies, Inc. ("CSI") has defenses to the individual claim of the named plaintiff, Practice Management Support Services, Inc., (PMSSI"). There was no violation of the TCPA, since the subject faxes were *not unsolicited*, and that there was an existing business relationship between the PMSSI and CSI.

Case No. 08 CV 1794 3005942ELS

The affidavit of the President of CSI is attached hereto as **Exhibit 2**. CSI is a medical coding and compliance firm that specializes in auditing, education, reference tools and support services nationwide. The clients of CSI are hospitals, physician practices, and third-party providers of medical coding and billing services to healthcare providers. (¶¶ 1 and 3) PMSSI is a Chicago based company provides custom billing, accounts receivable management, and consultation services for a wide variety of medical specialties. PMSSI is in the exact same industry as CSI's other customers. (¶4) The Healthcare Billing and Management Association (HBMA) for Third Party Medical Billers is a non-profit national trade association for professional billing companies. (¶5) CSI is a vendor member of the HBMA. Employees of CSI attend the HMBA Conference each year as part of the marketing process. (¶6)

Both CSI and PMSSI attended the September 2005 HBMA Conference in Chicago, where CSI had a booth. (¶¶ 7, 8, 9, 10, 11) CSI's business records indicate that prior to the September 2005 HBMA Conference, CSI did not have the fax number for PMSSI. (¶ 12)

CSI's business records and customary business practices indicate: that CSI's sales manager spoke with Zulaski, President of PMSSI at the September 2005 HBMA Conference in Chicago, Illinois; and that during this meeting Zulaski expressed an interest in purchasing goods or services from CSI and provided his company's contact information, including the fax number. (¶¶ 13 through 27)

In light of its defenses, Defendant's counsel has suggested this phasing to Plaintiff's counsel; however, Plaintiff's counsel would not agree to bifurcation. Defendant believes that for efficiency purposes, the discovery of this case should first explore the Plaintiff's individual claims and only then probe into class-wide issues.

II. BIFURCATION OF THE DISCOVERY BETWEEN THE INDIVIDUAL PLAINTIFF'S CLAIM AND THE CLASS CLAIMS WILL PREVENT UNNECESSARY EXPENSES AND BE MORE EFFICIENT.

Case No. 08 CV 1794 3005942ELS

Bifurcation of discovery will result in more efficient adjudication of this matter because phasing discovery will allow an immediate determination on the substantive issues to be shown by CSI prior to the expending of considerable time and expense analyzing whether class members exist, whether a class construct is appropriate and whether the class-wide claims have merit. By determining the merits of the individual claim, first, this case will comply with the requirement that the rules be "construed and administered to secure the just, speedy, and inexpensive determination of every action." FED. R. CIV. PRO. 1 (1993).

A. The Court Has Discretion To Bifurcate The Discovery Into Individual Issues And Class Issues As Requested.

Whether to bifurcate discovery is a matter left to the discretion of the trial court. *Ocean Atlantic Woodland Corp. v. DRH Cambridge Homes, Inc.*, 2004 U.S. Dist. LEXIS 4698, Case No. 02 C 2523, at *2 (N.D. Ill. March 22, 2004). Although in most circumstances, a judge should determine whether to grant or deny certification of a class prior to ruling on the merits, if "as soon as practicable' occurs after a case is 'ripe for summary judgment' then it might be proper for a judge to consider" a dispositive motion on the single claim "prior to considering a motion for class certification." *Chavez v. Ill. State Police*, 251 F.3d 612, 629-30 (7th Cir. 2001)(citing *Cowen v. Bank United*, 70 F.3d 937, 941 (7th Cir. 1995)). Determination of dispositive issues as to this individual Plaintiff's case, prior to class-wide discovery is therefore appropriate because "if the court determines that the named plaintiff['s] claims lack merit," such a decision "ordinarily, though not invariably,...disqualifies the named plaintiffs as proper class representatives." *Id.* This would then resolve "the issue of class certification." *Id.*

Also, the 2003 amendment to the Federal Rule of Civil Procedure 23 changed the requirement of "as soon as practicable" for determination of the class to "an early practicable time." *Stavroff v. Midland Credit Mgmt. Inc.*, 2005 U.S. Dist. LEXIS 11640, Case No. 3:05-C-127, at *3-*4 (N.D. Ind. June 8, 2005). The 2003 Advisory Committee Notes state: "a party

opposing the class may prefer to win dismissal or summary judgment as to the individual plaintiffs without certification and without binding the class that might have been certified." *Id.* at *4. Therefore, if "deciding the merits would help to determine whether the certification is proper based upon the claims of the named representative, bifurcation may be proper." *Id.*

Therefore, in this vein, Defendant proposes this bifurcation because this phasing of discovery will result in judicial efficiency for this matter and cost savings to the Parties and the Court. *See Am. Nurses' Assn. v. Ill.*, 1986 U.S. Dist. LEXIS 20447, *7-9 (N.D. Ill. September 12, 1986); *see also Bilal v. Wolf*, 2007 U.S. Dist. LEXIS 41983, Case No. 06 C 6978, at *1-*2 (N.D. Ill. June 6, 2007)(granting defendants' motion to stay discovery as the court had "extremely broad discretion in controlling discovery.")

B. Bifurcation Is Appropriate Because Even At The Outset Of This Matter It Is Unclear Whether The Individual Claim by Plaintiff Has Merit.

Here, bifurcation of discovery will result in the type of substantial savings of time and money that the Federal Rules of Civil Procedure and the Seventh Circuit cases promote. Bifurcation of the discovery will aid in deciding the merits of the individual claim to assist, later, in determination of whether certification of a class is proper based upon the claims of the named representative. *Stavroff*, 2005 U.S. Dist. LEXIS 11640, Case No. 3:05-C-127 at *4.

This is particularly appropriate here. The current Class Action Complaint pending before this Court identifies a proposed class of all persons, who on or after a date four years prior to the filing of this action received an unsolicited fax transmittal from the Defendant. To prove its case, Plaintiff's individual case must comprise of unsolicited transmission from Defendant to Plaintiff of a facsimile. If Plaintiff cannot make this showing, then not only can Plaintiff's claim not proceed but Plaintiff could not serve as a class representative for the purported class. Therefore, since even initially it is unclear that Plaintiff will show its own claim has merit, Plaintiff should not be allowed to go on an unrestricted fishing expedition into a potential class

Case No. 08 CV 1794 3005942ELS

based upon bare averments of wrong-doing. Such breadth of discovery will result in

unnecessary expense of time and cost before a determination has been made as to whether this

case can be properly pursued by Plaintiff as class representative. Opening the discovery door

wide, at the outset, could later be found to have been totally unnecessary and exorbitantly

expensive if Plaintiff's individual claim is insufficient and lacking in merit. Therefore, for

purposes of efficiency for this case, Defendant requests bifurcation of discovery.

In this case, bifurcation between discovery regarding the claims of Plaintiff, PMSSI, and

discovery on the construct and merits of a class is appropriate. Defendant requests this phasing

of discovery to avoid the time and expense of full-blown, merit-based, class-wide discovery until

after a determination of whether the individual claim of Plaintiff has merit. The significant

saving of time, expense, and burden would be evident at the outset because given the facsimile at

issue, as it appears on its face, there is a question as to whether an action exists based upon

transmission from Defendant to Plaintiff. In other words, based on CSI's business records, it

appears that there is no merit to this claim of "unsolicited" faxing from Defendant to Plaintiff.

This case should not proceed into full-blown discovery on a class-wide basis if this more

efficient and effectual phasing can be utilized.

WHEREFORE, Defendant, CODING STRATEGIES, INC., respectfully requests that

this Honorable Court enter an order bifurcating discovery in this case such that discovery into

PMSSI's individual case against Defendant will proceed first and, only then, will the Parties

proceed into discovery on a class-wide basis.

Respectfully submitted,

By: __/s/ Eric L. Samore

Attorneys for Defendant,

CODING STRATEGIES, INC.

Page 5 of 6

Case No. 08 CV 1794 3005942ELS

Eric L. Samore, ARDC # 6181345 SMITHAMUNDSEN LLC 150 N. Michigan Avenue, Suite 3300 Chicago, Illinois 60601 (312) 894-3200 EXHIBIT 1

IN THE CIRCUIT COURT OF THE COOK COUNTY, ILLINOIS COUNTY DEPARTMENT, CHANCERY DIVISION

CLASS ACTION COM	PLAINT	SHOW STATE	*
Defendant.) } }	된 :	
Coding Strategies, Inc.,)		
₹	3		7.
representatives of a class of similarly-situated persons, Plaintiff,	\{ } }	TO LONG FIRST TAME VOICE Elen , Antie	! OM 11
PRACTICE MANAGEMENT SUPPORT SERVICES. INC., an Illinois corporation, individually and as the)		

Plainiff, PRACTICE MANAGEMENT SUPPORT SERVICES, INC brings this action on behalf of itself and all other persons similarly situated, through its attorneys, and except as to those allegations pertaining to Plaintiff or its attorneys, which allegations are based upon personal knowledge, alleges the following upon information and belief against Defendant, CODING STRATEGIES, INC. ("Defendant"):

PRELIMINARY STATEMENT

- 1. This case brings claims against Defendant for faxing unsolinited advertisements.
- 2. The federal Telephone Consumer Protection Act, 47 USC § 227, prohibits a person or entity from faxing or having an agent fax advertisements without the recipient's prior express invitation or permission ("junk faxes" or "unsolicited faxes"). The TCPA provides a private right of action and provides statutory damages of \$500 per violation, which may be trebled for knowing or willful violations, and authorizes injunctions against the wrongdoer. 47 U.S.C. § 227(B)(3).
 - Unsolivited faxes damage their recipients. A junk fax recipient loses the use of its 3.

Page 3 of 18

fax machine, paper, and ink toner. An unsolicited fax wastes the recipient's valuable time that would have been spent on something else. A junk flx interrupts the recipient's privacy.

Unsolicited fixes prevent flax machines from receiving authorized faxes, prevent their use for authorized outgoing faxes, cause undre wear and tear on the recipients' fax machines, and require additional labor to attempt to discern the source and purpose of the unsolicited message.

- 4. On behalf of itself and all others similarly situated, Plaintiff brings finis case as a class action asserting claims against Defendant under the Telephone Consumer Protection Act, 47 U.S.C. § 227 ("TCPA"), the common law of conversion, negligence, and the Illinois Consumer Fraud and Deceptive Practices Act, 815 ILCS 505/2 and the substantially-similar consumer protection statues of other states.
 - Plainsiff seeks an award of statutory damages for each violation of the TCPA.

JURISDICTION AND VENUE

- 6. Jurisdiction is conferred by 735 ILCS 5/2-209 in that Defendant has transacted business in Illinois and violated state and federal law related to the matters complained of herein. Defendant does business in this state and purposefully directs its business activities at Illinois residents and Illinois fax machines.
- Venue is proper in Cook County pursuant to 735 ILCS 5/2-101, et seq. because some of the tortions acts complained of occurred in Cook County, Illinois.
- 8. Pederal jurisdiction does not exist because no federal question or claim is asserted and Plaintiffs' individual claims are worth less than \$75,000.00, inclusive of all forms of damages and fees. Plaintiff expressly disclaims any individual recovery in excess of \$75,000.00, inclusive of all forms of damages and fees.

PARTIES

- 9. Plaintiff, PRACTICE MANAGEMENT SUPPORT SERVICES, INC., is an Illinois corporation with its principal place of business in Cook County, Illinois.
- On information and belief, Defendant, CODING STRATEGIES, INC., is a 10. foreign corporation with its principal place of business at Powder Springs, Georgia.

FACTS

- 11. On or about November 1, 2006, November 16, 2006 and March 28, 2007. Defendant transmitted by telephone facsimile machine three unsolicited advertisements to Plaintiff's facsimile machine. Copies of the three facsimiles are attached harsto as Exhibit A.
- 12. Defendant knew or should have known that (i) the fax in Exhibit A was advertisements and (ii) Defendant did not have permission or invitation to send Exhibit A to Plaintiff and the other members of the class, and (iii) Defendant did not have an established business relationship.
- On information and belief, Defaudant has sent similar unsolicited facaimile 13. advertisements to at least 39 other reciplents.
- There is no reasonable means for Plaintiff (or any other class member) to avoid 14. receiving illegal faxes. Fax machines are left on and ready to receive the urgent communications their owners desire to receive.

TELEPHONE CONSUMER PROTECTION ACT, 47 U.S.C. 8 227

- 15. Plaintiff incorporates the preceding paragraphs as though fully set forth herein.
- 16. In accordance with 735 ILCS 5/2-801, Plaintiff brings Count I pursuant to the Telephone Consumer Protection Act, 47 U.S.C. § 227, on behalf of the following class of persons:

Page 5 of 18

All persons who (1) on or after four years prior to the filing of this

4 4455
section. (2) were sent telephone frectionile messages of metabolic action, (2) were sent telephone facaimile messages of material advertising the commercial availability of any property, goods, or services by or on behalf of Defendant, (3) with respect to whom Defendant cannot provide evidence of prior express permission or invitation for the sending of such faxes, and (4) with whom Defendant did not have an established business relationship.

A class action is warranted because: 17.

- On information and belief, the class includes forty or more persons and is so numerous that joinder of all members is impracticable.
- There are questions of fact or law common to the class predominating over **(b)** questions affecting only individual class members, including without limitation:
 - Whether Defendant sent unsolicited fax advertisements;
 - (ii) Whether Defendant's facsimiles advertised the commercial availability of property, goods, or services;
 - The manner and method Defendant used to compile or obtain the list of fax numbers to which it sent Exhibit A and offer unsolicited faxed advertisements;
 - Whether Defendant faxed advertisements without first obtaining (iv) the recipients' express permission or invitation;
 - Whether Defendant violated the provisions of 47 USC § 227; (v)
 - (vi) Whether Plaintiff and the other class members are entitled to staunory damages;
 - Whether Defendant willfully or knowingly violated the provisions of 47 U.S.C. § 227; and
 - (viii) Whether Defendant engaged in willful or wanton conduct entitling

Page 6 of 18

Plaintiff and other members of the class to treble damages.

- 18. Plaintiff will fairly and adequately protect the interests of the other class members. Plaintiff's coursel are experienced in handling class actions and claims involving unsalicited advertising faxes. Neither Plaintiff nor Plaintiff's coursel has any interests adverse or in conflict with the absent class members,
- A class action is an appropriate method for adjudicating this controversy fairly and efficiently. The interest of each individual class member in controlling the prosecution of separate claims is small and individual actions are not economically feasible.
- 20. The TCPA makes unlawful the "use of any telephone facsimile machine, computer or other device to send an unsolicited advertisement to a telephone facsimils machine...." 47 U.S.C. § 227(b)(1).
- 21. The TCPA defines "unsolicited advertisement," as "any material advertising the commercial availability or quality of any property, goods, or services which is transmitted to any person without that person's express invitation or permission." 47 U.S.C. § 227(a)(4).
 - The TCPA provides:
 - Private right of action. A person may, if otherwise permitted by the laws or roles of court of a state, bring in an appropriate court of that state:
 - An action based on a violation of this subsection or the regulations prescribed under this subsection to enjoin such violation.
 - An action to recover for actual monetery loss from such a violation, or to receive \$500 in damages for each such violation, whichever is greater, or
 - Both such actions. (C)
 - 23. The TCPA is a strict liability statute and Defendant is liable to Plaintiff and the

Page 7 of 18

other class members even if its actions were only negligant.

- If the court finds that Defendant willfully or knowingly violated this subsection 24. or the regulations prescribed under this subsection, the court may, in its discretion, incresse the amount of the award equal to not more than three times the amount available under subparagraph (B) of this paragraph. 47 U.S.C. \$ 227 (b)(3).
- Defendant violated 47 U.S.C. § 227 et seq. by transmitting Exhibit A hereto to 25. Plaintiff and the other members of the class without obtaining their prior express permission or invitation.
- 26. The transmissions of Exhibit A hereto to Plaintiff and the other members of the class caused Plaintiff and members of the class the less of time and other resources as Plaintiff and other members of the class used their time receiving, routing, and reviewing Defendant's illegal faxes.
- 27. The transmissions of exhibit A hereto to Plaintiff and the other members of the class interfered with Plaintiff and other class members' exclusive use of their respective property.
- 28. The transmission of Exhibit A hereto to Plaintiff and the other members of the class interfered with Plaintiff and other class members' business and/or personal communications.
- 29. The transmissions of Exhibit A hereto to Plaintiff and the other members of the class interfered with Plaintiff and other class members' business and/or personal communications.

WHEREFORE, Plaintiff, PRACTICE MANAGEMENT SUPPORT SERVICES, INC., individually and on behalf of all others similarly situated, demands jurigment in its favor and

against Defendant, CODING STRATEGIES, INC., as follows:

- That the Court adjudge and decree that the present case may be properly A. maintained as a class action, appoint Plaintiff as the representative of the class, and appoint Plaintiff's coursel as counsel for the class:
 - B, That the Court award the sum of \$590.00 in damages for each violation;
- C. That the Court enter an injunction prohibiting Defendant from transmitting advertisements by facsimile without the recipient's prior express permission or invitation; and
- That the Court award costs and such further relief as the Court may deem just and proper, but in any event, not more than \$75,000.00 per individual, inclusive of all damages and feas.

- 30. Plaintiff incorporates the preceding paragraphs as though fully set forth herein.
- In accordance with 735 ILCS 5/2-801, Plaintiff brings Count II for conversion 31. under the common law for the following class of persons:

All persons (1) who on or after a date five years prior to the filling of this action, (2) were sent telephone facsimile messages of material advertising the commercial availability of any property, goods or services by or on behalf of Defendant, (3) with respect to Whom Defendant cannot provide evidence of prior express permission or invitation for the sending of such faxes and (4) with whom Defendant did not have an established business relationship.

- 32. A class action is proper in that:
- (a) On information and belief the class consists of forty or more persons and is so numerous that joinder of all members is impracticable.
- There are questions of fact or law common to the class predominating over all questions affecting only individual class members, including:

Page 9 of 18

- (i) Whether Defendant engaged in a pattern of sending unsolicited fax advertisements:
- (ii) Whether the facsimiles Defendant sent were material advertising the commercial availability of property, goods, and services:
- (iii) Whether Defendant sent advertising faxes without obtaining the recipient's prior express permission or invitation for the faxes:
- The manner and method Defendant used to compile or obtain the (tv) list of fax numbers to which it sent Exhibit A and other unsolicited faxed advertisements.
- (v) Whether Defendant committed conversion; and
- Whether Plaintiff and the other class members are entitled to (xi) recover actual damages and other appropriate relief.
- 33. Plaintiff will fairly and adequately protect the interests of the other class members. Plaintiff has retained counsel who is experienced in handling class actions and claims involving unlawful business practices. Neither Plaintiff nor Plaintiff's counsel have any interests adverse or in conflict with the class.
- 34. A class action is an appropriate method for edjudicating this controversy fairly and efficiently. The interest of the individual class members in individually controlling the prosecution of separate claims is small and individual actions are not economically feasible.
- 35. By sending Plaintiff and the other class members unsolicited faxes, Defendant 🦟 improperly and uniawfully converted their fix machines, toner and paper to its own use. Defendant also converted Flaintiff's employees' time to Defendant's own use.
 - Immediately prior to the sending of the unsolicited faxes, Plaintiff and the other

class members owned an unqualified and immediate right to possession of their fax machines, paper, toner, and employee time.

- Defendant knew or should have known that its misappropriation of Plaintiff's 37 resources was wrongful and without authorization.
- Plaintiff and the other class members were deprived of valuable resources, which 38, because of defendant could not be used for any other purpose. Defendant's unsolicited faxes caused unamborized wear and tear of the class members' machines.
- Plaintiff and each class member suffered economic damages because they 39. received unsolicited fax advertisements from Defendant.

WHEREFORE, Plaintie, PRACTICE MANAGEMENT SUPPORT SERVICES, INC., individually and on behalf of all others similarly situated, demands judgment in its favor and against Defendant, CODING STRATEGIES, INC., as follows:

- That the Court adjudge and decree that the present case may be properly maintained as a class action, appoint Plaintiff as the representative of the class, and appoint Plaintiff' counsel as counsel for the class:
 - That the Court award appropriate damages; B.
 - C. That the Court award costs of suit and
- Awarding such further relief as the Court may deem just and proper, but in any D. event, not more than \$75,000.00 to any individual class member.

ILLINOIS CONSUMER FRAUD AND DECEPTIVE BUSINESS PRACTICES ACT

- 40. Plaintiff incorporates the preceding paragraphs as though fully set forth herein.
- In accordance with 735 ILCS 5/2-801, Plaintiff, on behalf of the following class 47.

Page 11 of 18

of persons, bring Count III for Defendant's unitair practice of sending unsolicited and unlawful fax advertisements:

> All persons in Illinois who (1) on or after a date three years prior to the filing of this action, (2) were sent telephone facsimile messages of material advertising the commercial availability of any property, goods, or services by or on behalf of Defendant. (3) with respect to whom Defendant cannot provide evidence of prior express permission or invitation for the sending of such faxes, and (4) with whom Defendant did not have an established business relationship.

- 42. A class action is proper in that:
- On information and belief the class consists of thousands of persons in (8) Illinois and throughout the United States and is so numerous that joinder of all members is impracticable.
- There are questions of fact or law common to the class predominating over **(b)** all questions affecting only individual class members including:
 - (i) Whether Defendant engaged in a pattern of sending unsolicited fax advertisements:
 - (ii) Whether the facsimiles sent by Defendant were material advertising the commercial availability of property, goods, and services;
 - (iii) Whether Defendant sent advertising faxes without obtaining the recipients' prior express permission or invitation for the faxes;
 - The manner and method Defendent used to compile or obtain the list of fax numbers to which it sent Exhibit A and other unsolicited faxed advertisements;
 - Whether Defendant's practice of sending unsolicited faxed advertisements violates the public policy against such fexes;

- (vi) Whether Defendant's practice of sending unsolicited faxes is oppressive;
- (vii) Whether Defendant's practice of sending unsolicited faxes substantially injures consumers;
- (viii) Whether Defendant's practice of sending unsolicited faxes is an unfair practice; and
- (ix) Whether Plaintiff and the other class members are entitled to recover actual damages, attorney fees, and other appropriate relief.
- 43. Plaintiff will fairly and adequately protect the interests of the other class members. Plaintiff has retained counsel who are experienced in handling class actions and claims involving lawful business practices. Neither Plaintiff nor Plaintiff's counsel have any interests adverse or in conflict with the class.
- A class action is an appropriate method for adjudicating this controversy fairly and efficiently. The interest of the individual class members in individually controlling the prosecution of separate claims is small and individual actions are not economically feasible.
- 45. 720 ILCS 5/26-3(b) makes it a petry criminal offense to transmit unsolicited facaimile advertisements to Illinois residents and sets a \$500.00 fine for each violation of this criminal statute.
- 46. Defendant's unsolicited fax practice is an unfair practica, because it violates state and federal public policy. It forced Plaintiff and the other class members to incur expense without any consideration.
- 47. Defendant violated the unfairness predicate of the Act by engaging in an unscrupulous business practice and by violating Illinois statutory public policy, which public

policy violations in the aggregate caused substantial injury to forty or more persons.

- Defendant's misconduct caused damages to Plaintiff and the other members of the 48. class, including the loss of paper, toner, ink, and wear and tear on their facsimile machines, and the loss of employee time wasted in handling Defendant's fexes.
- Through its repeated misconduct, Defendent caused substantial injury to the class 49. and caused them economic damage, including the loss of paper, toner, ink, wear and tear on their facsimile machines, and business interruption. By faxing unsolicited advertisements to them. Defendant forced the class members to pay for Defendant's advertising campaign, when they had no obligation to pay any portion of Defendant's costs.
- Absent a practical machinism for consumers to gather together to recover for the 50. damages Defendant's unanticited faxes caused them, there is a substantial danger that consumer facsimile machines will continue to be immedated with an avalanche of unwanted and offensive meterials.

WHEREFORE, Plaintiff, PRACTICE MANAGEMENT SUPPORT SERVICES, INC., individually and on behalf of all others similarly situated, demands judgment in its favor and against Defendant, CODING STRATEGIES, INC., as follows:

- That the Court adjudge and decree that the present case may be properly maintained as a class action, appoint Plaintiff as the class representative, and appoint Plaintiff's counsel as counsel for the class:
 - B. That the Court award damages to Plaintiff and the other class members:
 - Ċ. That the Court award attorney fees and costs:
- D. That the Coust enter an injunction prohibiting Defendant from sending unsolicited faxed advertisements to Hilnois consumers; and

E. Award such further relief as the Court may deem just and proper, but in any event, not more than \$75,000.00 to any individual member.

Respectfully submitted.

FRACTICE MANAGEMENT SUPPORT SERVICES, INC., individually and as the representative of a class of similarly-situated

persons

By;

ne of Plaintiff's Attorneys

Brian J. Wanca ANDERSON + WANCA 3701 Algonquin Road, Suite 760 Rolling Meadows, IL. 60003 Telephone: \$47/368-1500 Attorney No. 51306

Max G. Margulis MARGULIS LAW OROUP 14236 Cedar Springs Dr. Chesterfield, MO 63017 Telephone: (314) 434-8502 Phillip A. Book BOCK & HATCH, LLC 134 N. La Salle St., Suite 1000 Chicago, IL 60602 Telephone: 312/658-5500

EXHIBIT A

11/1/96 12:19

778-445-8487

John Zujaski

B 1/1



Last Chance for Early Registration! CSI's 7th Annual CROWN Seminar Series

Philadelphia, PA - December 4-7 | Dallos, TX - January 8-11 | Adams, GA - 22-25

2007 Cardiology Track:

NEW II Invasive Cardiology - This senden is designed specifically for anyone who is costing invasive Cardiology procedures. It will introduce new rocks for 2007 and will review cooling guidelines for company investigs untilelogy proceedings in detail. Productures to be illustrated implicit diagnosis taribe refreseduction, persutamons coronery bysventions. parious engineery, parious i remembers his vention, no ambined and present of codes and modifies for these presenters beetign has of exac-Elity exercises.

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Are You Receiving Proper Reimbursement? CSI's 7th Annual CROWN Seminar Series
Philodelphia, PA - December 4-7 | Delice, TX - January 2-11 | Atlanta, GA - January 22-23

Heart Rhythm Procedures

This service is designed specifically for myone responsible for Heart Rhythm Services coding and combinement. This souther will improve new 2007 codes and will review coding suicidises for heart mythm procedures in delail.

Items to be discussed include:

- · Paternaine Properties
- Implemation Confidences Delibellister (ICD) Procedures
- Cardico Resymmentation Theory
- Dispostic and Thempusic Hemographysiology Procedures
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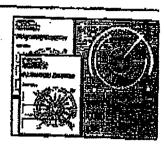
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EXHIBIT 2

Case No. 08 CV 1794 ELS

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UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF ILLINOIS EASTERN DIVISION

PRACTICE MANAGEMENT SUPPORT)
SERVICES, INC., an Illinois corporation,)
individually and as the representative of a)
class of similarly-situated persons,)
•) Case No. 08 CV 1794
Plaintiff,)
v.) Judge James F. Holderman
)
CODING STRATEGIES, INC.)
•)
Defendant.)

AFFIDAVIT OF MELODY MULAIK

NOW COMES your Affiant, Melody Mulaik, being duly sworn on oath deposes and states as

follows:

- 1. I am the President of Coding Strategies, Inc., and have held that same position since February 14, 1998.
- 2. As President, my responsibilities include involvement with, and general oversight of marketing, supervision of sales employees, supervision of marketing employees, and establishing corporate policies, practices and procedures.
- 3. Coding Strategies, Inc. is a Georgia based medical coding and compliance firm that specializes in auditing, education, reference tools and support services nationwide. The clients of Coding Strategies, Inc. are hospitals, physician practices, and third-party providers of medical coding and billing services to healthcare providers.
- 4. Practice Management Support Services, Inc. is a Chicago based company provides custom billing, accounts receivable management, and consultation services for a wide variety of medical specialties. Practice Management Support Services, Inc. is the type of company that would typically be a customer of Coding Strategies, Inc.
- 5. The Healthcare Billing and Management Association (HBMA) for Third Party Medical Billers is a non-profit national trade association for professional billing companies.
- 6. Coding Strategies, Inc. is a vendor member of the HBMA and employees of Coding Strategies, Inc. attend the HMBA Conference each year as part of the marketing process.

- 7. In 2005, I attended the 2005 HBMA Conference, from September 8th through September 10th, with Marketing Director Cameron Massey and Sales Manager Paul Andre.
- 8. As Sales Manager, Paul Andre was responsible for selling Coding Strategies, Inc. products and services to customers, business development, supporting sales initiatives, and establishing, developing, and maintaining relationships with customers.
- 9. As Marketing Director, Cameron Massey was responsible for management of the marketing process for and client acquisition strategies for Coding Strategies, Inc.
- 10. Coding Strategies, Inc. had a booth at the September 2005 HBMA Conference.
- 11. At the September 2005 HBMA Conference, employees of Coding Strategies, Inc. made contacts with potential customers and acquired their contact information. That information was then passed on to a Coding Strategies, Inc. clerical employee who updated a database of the contacts and incorporated information that was obtained at the HBMA conference.
- 12. Prior to the September 2005 HBMA Conference, Coding Strategies, Inc. did not have the fax number for Practice Management Support Services, Inc.
- 13. The document attached as Exhibit A to this affidavit is a document that is made and kept in the regular course of business at Coding Strategies, Inc.
- 14. The document contained in Exhibit A to this affidavit is a listing of the contact information of various individuals with whom representatives of Coding Strategies, Inc., met at the HBMA Conference, in Chicago, Illinois, in September of 2005 and who expressed an interest in purchasing products and / or services.
- 15. It was and is the regular practice of Coding Strategies, Inc., to create documents like the one in Exhibit A in the regular course of business promptly following attendance at conferences like the HBMA Conference.
- 16. The purpose of Exhibit A was to record and memorialize the contacts that were made by Coding Strategies, Inc. employees at the Fall 2005 HMBA Conference.
- 17. Exhibit A to this affidavit is a true and accurate copy of a Coding Strategies, Inc., Excel spreadsheet, containing contact information of individuals met at the Fall 2005 HBMA Conference, including the information of John Zulaski, that was created on or about September 15, 2005.
- 18. The contact information provided by John Zulaski was inputted into Exhibit A when the document was created on September 15, 2005.
- 19. Other than the meeting and exchange of information at the aforementioned HBMA Conference, there would be no reason why John Zulaski's name and the contact information of Practice Management Support Services, Inc. would be included in Exhibit A.

- 20. Following than the meeting and exchange of information at the aforementioned HBMA Conference with John Zulaski, it was the custom and practice of Coding Strategies, Inc. sales persons to call the contacts made at the HBMA Conference in advance of sending them a written letter.
- 21. The document contained in Exhibit B to this affidavit is a document that is made and kept in the regular course of business at Coding Strategies, Inc.
- 22. The document contained in Exhibit B to this affidavit is a letter sent in the regular course of business to individuals met by Paul Andre at the HBMA Conference, in Chicago, Illinois, in the Fall of 2005.
- 23. It is the regular practice of Coding Strategies, Inc., to create documents like the one in Exhibit B in the regular course of business following the meeting of business contacts at conferences like the HBMA Conference.
- 24. Exhibit B to this affidavit is a true an accurate copy of a Coding Strategies, Inc., letter that was sent by Paul Andre to John Zulaski from Paul Andre on October 7, 2005. The letter states "I enjoyed meeting you during HBMA's Fall Meeting in Chicago, IL in September and most recently speaking with you... Do you have any auditing or education needs at this time? Please contact me for a proposal on our consulting services or on-site training programs today! We look forward to earning your business."
- 25. Other than the meeting and exchange of information at the aforementioned HBMA Conference with Paul Andre, there would be no reason why John Zulaski's would be sent the letter displayed in Exhibit B.
- 26. Exhibits A and B as well as Coding Strategies' customary business practices indicate that it is likely that sales person Paul Andre spoke with John Zulaski at the HBMA Conference in Chicago, Illinois, in the Fall of 2005 and that during this meeting Zulaski expressed an interest in obtaining information from Coding Strategies, Inc. related to specialty specific products and services.
- 27. Exhibits A and B, along with the custom and practice of Coding Strategies, Inc show that it is likely that John Zulaski, a representative of Practice Management Support Services, Inc., made contact with Coding Strategies, Inc. at the Fall 2005 HBMA Conference, and specifically with Paul Andre, and provided his company's contact information, including the fax number of Practice Management Support Services, Inc.

Further, Affiant sayeth not.

Melody Mulaik

Subscribed and sworn to before me this _

day of JW

, 2008.

Expires: 6/30/2012